



वित्तमंत्रालय/ Ministry of Finance

राजस्वविभाग/ Department of Revenue

सीमाशुल्कआयुक्तकार्यालय/ Office of the Commissioner of Customs

कस्टमहाउस, नयीहारबरएस्टेट/ Custom House, New Harbour Estate

तूत्तुकुडी- 628 004 / Thoothukudi - 628004.

दूरभाष/ Tel: 0461 2352655, 2352633 फैक्स/ Fax 0461 2352019

C.No.VIII/48/3/2020-Cus.Pol

Dt. 11.11.2020

PUBLIC NOTICE NO. 33/2020

**Subject :- Formation of Facilitation Help Desk for redressal
Of grievances relate to Faceless Assessment – Reg.**

Attention of the importers, Customs Brokers and all other stakeholders is invited to CBIC's Circular No.32/2020-Customs dated 06.07.2020 and Public Notice No.21/2020 dated 15.07.2020 issued by this office.

2. In view of redressal of grievance of importers/Custom Brokers and all other stakeholders in connection with Faceless Assessment, a Facilitation Help Desk for redressal of grievances is formed under Turant Suvidha Kendra of this Custom House. Any grievance of delay in processing of the Bill of Entry by FAG more than 48 Hours may be sent to the mail id tsktuticorin@gmail.com.

3. Help desk contact No.0461-2352112.

4. Difficulty faced in this regard, if any, may be brought to the notice of the undersigned.

Ab
11/11/2020
(DINESH K.CHAKRAVARTHY)
COMMISSIONER OF CUSTOMS

To:

Notice Board,
EDI Section, Custom House, Tuticorin - for uploading in the website

Copy submitted to:-

The Chief Commissioner of Customs (Preventive), Trichy.